



30 YEARS ON YOUR TEAM

ASSETWORLD 2027 · APRIL 6–9, 2027

Not a vendor in the stands, a partner on your roster.
Kansas City, MO · InterContinental Kansas City at the Plaza

ASSETWORLD.COM

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16 topics announced so far, with more to come (pages 13–15)

WHEN	WHERE	REGISTRATION CLOSES
April 6-9, 2027	InterContinental Kansas City at the Plaza	March 28, 2027

AssetWorld is an annual gathering of facilities professionals using AssetWorks' solutions (ReADY, AiM & Go) to better manage their operations. Attendees discover what's new and exciting in AssetWorks' software, swap best practices from industry experts, and connect with peers who use the same tools.

EVENT DETAILS

WHEN

April 6 - 9, 2027

WHERE

InterContinental Kansas City at the Plaza

401 Ward Pkwy
Kansas City, **Missouri**
United States



Why Attend

AssetWorld offers many chances to learn, connect, and network with industry leaders and colleagues. Whether you're new or a daily user of AssetWorks' solutions ReADY, AiM, & Go, there are several valuable benefits, including:

01

Connect

Connect with your facilities management family - the individuals in the trenches right alongside you. Talk solutions and best practices with your partnered team, who knows what you are going through.

02

Development

Each year, we offer various educational, engaging, and informative sessions as part of AssetWorld. Gain additional efficiencies by discovering best practices and receiving best-in-industry training.

03

Network

We all know that networking is essential for our careers. Who better to rub elbows with than your industry peers using the same solutions?

Your Roster



Who Attends

AssetWorld is built for higher ed facilities teams that use AssetWorks solutions. Whether you're a director, supervisor, AiM administrator, or everyday user of ReADY, AiM, and Go, you'll find tracks built for your role.



The Week at a Glance

MON 5 APR	Monday, April 5th TRAVEL DAY
For those participating in the Optional Training Sessions, Monday is your travel day to arrive fresh to start Tuesday!	
TUE 6 APR	Tuesday, April 6th [OPTIONAL] TRAINING + RECEPTION
The Tuesday of AssetWorld is dedicated to those participating in the Optional Add-On Training Sessions. Everyone else can use this as a travel day and join us for an evening Opening Reception.	
WED 7 APR	Wednesday, April 7th KICKOFF
Wednesday is when we officially kick things off for all AssetWorld Attendees! Start the day with breakfast and our General Sessions, followed by specialized breakout sessions.	
THU 8 APR	Thursday, April 8th SHOWCASES + EVENING EVENT
Join us for two Customer Showcases where we highlight customer facility organizations achieving success, followed by more specialized breakout sessions and some time for fun with dedicated evening entertainment.	
FRI 9 APR	Friday, April 9th CLOSING
As we close out the conference, join us for breakfast and networking opportunities.	

ASSETWORLD CONFERENCE

\$2,900

FULL REGISTRATION

Need a formal quote? Contact us at
assetworld@assetworks.com

EARLY BIRD RATES

TIER 1

\$2,550

Available until
October 31 (or sold out)

TIER 2

\$2,750

Available until
December 31 (or sold out)

Registration Includes

- Admittance to all General and Breakout Sessions
- Networking and entertainment, including a Welcome Reception and evening event on Thursday!
- Lodging Tuesday, Wednesday & Thursday nights (includes room rate & tax)
- Meals, snacks, and refreshments:
 - Tuesday night reception
 - Wednesday breakfast and lunch
 - Thursday breakfast, lunch, and dinner
 - Friday breakfast

Group Discounts

Interested in sending 4 or more individuals? Email us at assetworld@assetworks.com to inquire about Group Discounts.

OPTIONAL ADD-ON TRAINING

\$900

Registration Includes:

- A full-day hands-on training workshop - choose from four unique tracks
- Additional room night (Monday)

Track Details Inside

See the four full-day tracks on
pages 7 to 11.



RECOGNITION

Do you think your organization should be recognized for your facilities management efforts?

Let us know! Selected Customer Showcases are up for our annual AssetWorld Innovation Award and AssetWorld Steve Deines Achievement Award.

assetworld@assetworks.com

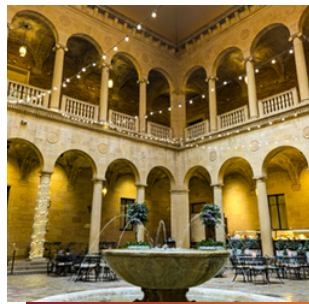
Explore Kansas City

We know AssetWorld is your top choice for engagement, but we also understand that sometimes you need a little time to unwind. Kansas City, Missouri, has a number of local (and nearby) spots if you want to do a little shopping or explore!



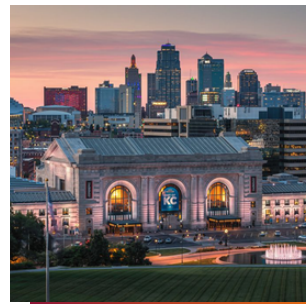
National WWI Museum and Memorial

Congress named it the nation's official World War I museum and memorial, and you can see the 217-foot Liberty Memorial tower and walk a glass bridge over a field of 9,000 red poppies on your way in.



The Nelson-Atkins Museum of Art

Home to more than 45,000 works, the Nelson-Atkins offers free general admission and an outdoor sculpture park, so you can see world-class art without spending a dollar.



Kansas City Union Station

This grand 1914 train station is now a landmark with Science City, a planetarium, touring exhibitions, shops and restaurants.



Lonnie's Reno Club

Entertainer Lonnie McFadden runs this speakeasy-style jazz spot in the basement of the Ambassador Hotel, and it's named for the original Reno Club where Count Basie got his nickname.

Important Dates

- **Registration Opens:** September 8, 2026
- **Early Bird Pricing Closes:** December 31, 2026
- **Registration Closes:** March 28, 2027
- **Attendee Details Must Be Confirmed By:** March 28, 2027

Resources

- [Event Terms and Conditions](#)
- [AssetWorld.com](#)

Optional Add-On Training: Pre-Conference



We're thrilled to announce the return of our hands-on, optional pre-conference training sessions for AssetWorld 2027! Thanks to your enthusiastic feedback, we're excited to offer a variety of track options for immersive full-day sessions that cater to your professional growth and interests.

Explore and choose from one of our four exceptional full-day training tracks designed to enhance your skills and knowledge. These full-day sessions will dive deeper into their respective topics.

TRACK
01

★ ★ ★
JV · PRACTITIONER

Moving to New WorkDesk

A hands-on day to plan and start your move to New WorkDesk.

TRACK
02

★ ★ ★
VARSITY · ADVANCED

Automation and Data Management for Facilities Professionals

A hands-on technical day covering business automations, BIRT reports, REST APIs with Power BI, and SDC deployment.

TRACK
03

★ ★ ★
ROOKIE · FOUNDATIONS

AiM Administration: Access & Configuration

Learn the configuration behind access, statuses, and security, and how to troubleshoot it with confidence.

TRACK
04

★ ★ ★
JV · PRACTITIONER

ReADY 2.0: Understanding, Configuring, and Managing the Platform

Configure ReADY Request and ReADY Space on the rebuilt ReADY platform.



OPTIONAL ADD-ON TRAINING

\$900

FULL-DAY TRAINING · TUESDAY, APRIL 6

01

Moving to New WorkDesk

LEVEL



JV · PRACTITIONER

New WorkDesk replaces static Classic WorkDesk layouts with configurable widgets and role-based dashboards. This workshop walks through the move step by step, from taking inventory of your current setup to planning your rollout.

After this track, you'll be able to

- 1 Map what changes, what carries over and what needs rebuilding in your current WorkDesk setup
- 2 Build working queries, widgets and dashboards for your own staff groups
- 3 Set up groups and user security so each role sees only what it needs
- 4 Design dashboards your staff can read at a glance
- 5 Go home with the first phase of a rollout plan for your campus

Is this the right track for you?

You should know

- AiM navigation
- Current WorkDesk setup and security
- Basic Personal Queries
- Test environment

Bring

- Laptop and login
- List of staff groups or roles

Not the best fit if

You don't configure WorkDesks, or your institution has already completed its move.

FULL-DAY TRACK

Tuesday, April 6 · 8:00 AM-5:00 PM

Optional add-on to registration, \$900
Schedule subject to change

02

Automation and Data Management for Facilities Professionals

LEVEL



VARSITY - ADVANCED

A full day of hands-on technical training in AiM, delivered as four sessions in a classroom-style setting. Each session is led by an AssetWorks specialist. You'll work through business automations, report building, API-driven dashboards, and data imports and exports.

After this track, you'll be able to

- 1** Explain the key benefits of business automations and set up an ABP in AiM
- 2** Build a BIRT report with data sources, parameters and fields, then upload it to AiM
- 3** Compose REST API calls, create Power BI data sources and build a dashboard from live AiM data
- 4** Deploy and configure import and export SDCs, including the Financial Export SDC

Is this the right track for you?

You should already

- Write intermediate SQL
- Understand how AiM organizes its data
- For business automations: strong JavaScript experience
- For the Power BI session: working knowledge of REST APIs

Bring

- A laptop with BIRT Report Designer installed
- A BI tool such as Power BI, Qlik or Tableau, licensed to connect to data sources
- VPN access to your own AiM database

Not the best fit if

You're new to SQL or to how AiM organizes its data, or you're looking for user and role setup (see AiM Administration) or WorkDesk dashboards (see the WorkDesk track).

FULL-DAY TRACK

Tuesday, April 6 · 8:00 AM-5:00 PM

Optional add-on to registration, \$900
Schedule subject to change

03

AiM Administration: Access & Configuration

LEVEL



ROOKIE · FOUNDATIONS

Why can't a user see that work order? Why is a status missing from the list? Most of these questions have an answer in configuration, if you know where to look.

You'll work in your own AiM test instance on user security, roles, statuses, and the settings that matter most after an upgrade, then apply it to troubleshooting scenarios drawn from real Customer Care cases.

After this track, you'll be able to

1

Explain how user security, roles and privileges combine to decide access

2

Configure statuses and security filters so users see what they should

3

Know which settings and labels to check after an upgrade

4

Work through common access and status problems with a step-by-step checklist

5

Tell a configuration issue apart from one that needs Customer Care

Is this the right track for you?

You should already

- Have system administrator rights in an AiM test instance you can reach from off campus
- Be comfortable navigating AiM

Bring

- A laptop that can run two browser windows

Not the best fit if

You don't have system administrator rights, or you're looking for WorkDesk, reporting, or ReADY setup.

FULL-DAY TRACK

Tuesday, April 6 · 8:00 AM-5:00 PM

Optional add-on to registration, \$900
Schedule subject to change

04

ReADY 2.0: Understanding, Configuring, and Managing the Platform

LEVEL



JV · PRACTITIONER

ReADY 2.0 is a complete rebuild of ReADY on a modern technology stack. This track gives administrators a hands-on day of configuration across ReADY Request and ReADY Space.

Bring examples of your current request categories and approval rules to use in the hands-on exercises.

After this track, you'll be able to

- 1 Explain how ReADY 2.0 and AiM fit together, and how ReADY security relates to AiM
- 2 Build request forms that collect complete, consistent information the first time
- 3 Configure routing, approvals and the handoff to AiM work orders
- 4 Set up a space survey cycle, from department administrators through approval

Is this the right track for you?

You should already

- Have hands-on ReADY experience
- Helpful for Request: working knowledge of AiM work management
- Helpful for Space: familiarity with your AiM space data

Bring

- A laptop and your login
- Examples of your current request categories and approval rules

Not the best fit if

You're new to ReADY.

FULL-DAY TRACK

Tuesday, April 6 · 8:00 AM-5:00 PM

Optional add-on to registration, \$900
Schedule subject to change

Schedule at a Glance



Start	End	Session
Tuesday, April 6		
8:00 AM	4:00 PM	Training Sessions Choose from our various training tracks for full day sessions. Topics to be announced soon! Please note: This is a paid optional add-on to AssetWorld Registration.
6:00 PM	8:30 PM	Opening Reception Join us as we officially open up AssetWorld 2027. Mingle with your like-minded peers in a relaxed setting.
Wednesday, April 7		
7:00 AM	8:30 AM	Registration + Breakfast
8:30 AM	12:00 PM	Welcome to AssetWorld Join us as we officially kick off AssetWorld 2027! What's New in Product - As a tradition, we will share details on the Spring 2027 release. We will include various ice-breakers so you can connect with peers.
12:00 PM	1:30 PM	Lunch + Networking
1:30 PM	5:00 PM	Breakout Sessions
5:00 PM		Explore Kansas City
Thursday, April 8		
7:00 AM	8:30 AM	Breakfast
8:30 AM	12:00 PM	General Sessions Customer Showcase Sessions These general sessions are dedicated to showing off the great things happening within two select facilities organizations amongst our customer base.
12:00 PM	1:30 PM	Lunch
1:30 PM	4:30 PM	Breakout Sessions
4:30 PM	6:00 PM	Independent Break
6:00 PM	10:00 PM	Dinner + Event
Friday, April 9		
7:00 AM	9:30 AM	Breakfast (Grab and Go)

Please Note: The schedule is subject to change at any time.

1. HOW TO

Bulk Load and Update Data

Discover how to streamline data management with powerful bulk-loading and updating techniques. This session will guide you through leveraging tools like AssetSync and SpaceSync, understanding SDCs and ABPs, and implementing effective data migration strategies. Learn how to choose the right tools and approaches to suit various scenarios and requirements, ensuring data efficiency and accuracy.

2. HOW TO

Create and Deploy a BIRT Report

Unlock the process of crafting and deploying BIRT Reports in this informative session. Begin with an introduction to the BIRT Report Designer, followed by the creation of data sources. Learn how to seamlessly incorporate parameters and fields into your reports, and gain the expertise to upload your completed BIRT report to AiM effortlessly.

3. HOW TO

Eliminate Paper from Your Material Management Process

Learn how to transform your material management process by eliminating paper-based workflows. This session covers essential concepts and transaction types, introduces Go Purchasing for initiating material requests, and demonstrates how to efficiently fulfill them using Go Inventory. Discover how to simplify physical counts within the same platform, creating a seamless, sustainable, and efficient approach to material management.

4. HOW TO

Leverage the APPA Staffing Model and FTE Planner in Facilities Services

Discover strategies for creating effective staffing models for cleaning operations. This session will walk through the APPA calculation workbook, work through example scenarios, and demonstrate how to load data into the FTE Planner. Using AssetWorks Facility Services as a case study, you'll gain insights to help you plan and manage staffing more confidently.

5. HOW TO

Configure and Deploy Meaningful WorkDesks

Unlock the full potential of WorkDesk Dashboard Widgets by learning how to plan, configure, and deploy a new WorkDesk that enhances user experience and productivity. This session will walk you through creating and managing groups, crafting custom widgets, and seamlessly integrating them into your dashboard.

As part of this session, we'll explore a real-world example of a well-designed WorkDesk tailored to streamline operations and improve decision-making. Using a Preventive Maintenance (PM) & Inspection WorkDesk as our case study, we'll cover:

- Custom Queries and Reports: Build a PM dashboard with actionable insights into upcoming, overdue, and projected tasks.
- Data Visualization Tools: Utilize grids, charts, and widgets to monitor asset health, workload distribution, and high-maintenance assets.
- Inventory Integration: Add widgets to track critical spare parts and prevent PM delays.
- Inspection Dashboards: Effectively oversee compliance, schedule resources, and analyze findings.

This session combines foundational knowledge with practical applications to help you create WorkDesks that drive efficiency and informed decision-making across your organization.

6. HOW TO

Effectively Plan and Schedule PM's in 45 Minutes

Learn practical techniques for efficiently planning and scheduling preventive maintenance tasks. This session will guide you through using AiM's built-in tools, automating PM schedule generation, estimating labor, material, contract, and equipment costs, and reviewing a sample report to better understand PM labor and cost projections, helping you enhance maintenance planning and execution.

7. HOW TO

Build and Automate Your Inspection Process

This practical session will teach you the essentials of creating and streamlining your inspection workflows. You will explore inspection types, results tracking, and reporting while also discovering how to automate processes—from customer requests to work order creation. This session provides actionable steps to enhance your inspection management in just 60 minutes.

8. HOW TO

Harness IQ ReST APIs with PowerBI

Explore how to integrate IQ REST APIs with PowerBI for powerful data insights. This session covers foundational concepts of REST API composition, guides you through creating data sources within PowerBI, and helps you enhance your analytical capabilities by combining these tools for dynamic reporting and decision-making.

9. HOW TO

Build Better ReADY Request Forms

Learn how to take your ReADY Request forms to the next level with best practices for setup and configuration. This session will cover the essentials of creating tiles to streamline processes, explore various generator types and their applications, and provide actionable insights to ensure your forms are designed for maximum efficiency and user satisfaction.

10. HOW TO

Implement and Utilize Team Scheduler

Discover how to effectively implement and use Team Scheduler to enhance planning and collaboration. This session will guide you through the setup and configuration process, share best practices for smooth integration, and explore innovative strategies to incorporate Team Scheduler into your existing workflows, boosting teamwork and productivity.

11. HOW TO

Optimize Scheduling and Workloading with Facility Services

Learn how to leverage the advanced scheduling and workloading features of the all-new Facility Services module. In this session, you'll create a service assignment for a preexisting building, review staffing resources and weekly workloads, and adjust service assignments to ensure evenly distributed workloads. Discover practical strategies for streamlining operations and maximizing efficiency in facility management.

12. ROUNDTABLE

What Should We Build Next?

Help shape the future! In this collaborative roundtable, we'll think outside the box to brainstorm the next big thing in facilities management. What gaps can we address to make a real difference in your day-to-day operations? Share your ideas, discuss opportunities, and inspire the innovations that could transform our industry. Your input drives what's next!

13. BEST PRACTICES

Optimizing Space Management: A Guide to AiM and ReADY Solutions

Take a guided tour of the powerful space management tools in AiM and ReADY. This session will break down the design intent behind each solution, explain their primary functions, and show how they address key challenges in space management. Learn how to maximize their potential to meet your organization's needs effectively and efficiently. Perfect for those looking to align with AssetWorks' best practices!

14. BEST PRACTICES

Exploring Go Apps: Role-Based Solutions for Your Team

Take a guided tour of the role-based Go applications available in AiM. This session will cover the primary functions of each app, the challenges they address, and how to deploy them effectively according to AssetWorks' design intent. Discover how these tools can streamline workflows and support your team's unique needs. Ideal for those looking to enhance operational efficiency!



15



HAVE QUESTIONS?

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