TRACK 2

FULLY ReADY (Request): IN ONE DAY

This full-day course offers a comprehensive journey through ReADY Request, from basic setup to advanced techniques for optimizing workflows and tile creation. Attendees will gain both foundational knowledge and advanced skills to fully leverage ReADY Request within their organization, making the process of handling requests smoother and more efficient.

COURSE HIGHLIGHTS

- **How to Get Started -** Discover the foundational elements of ReADY Request, covering navigation, home overview, and the basics of widgets. Participants will also learn how to create and customize tiles to fit their organization's needs.

- **Workflow Basics -** Explore the core components of the ReADY Request workflow system. Topics include understanding workflows, the parts of a workflow, and how to effectively manage notifications and responsibilities.

- **Advanced Tile Creation -** Delve deeper into tile creation, teaching techniques such as displaying dynamic data subsets, applying advanced validation formulas, designing versatile tiles for template sets, and making process development improvements.

- **Workflow Advanced Techniques -** Develop advanced workflow management, focusing on dynamic responsibilities, workflow setup, editing default values, gateway conditional routing, and managing task approvals for complex workflows.