

AssetWorld 2027 Terms and Conditions

Updated August 10, 2026

We are so excited that you and your organization are considering joining us for AssetWorld 2027! To ensure the event's success for our attendees, we have terms and conditions to present to you before registration.

Early Bird Pricing

We are pleased to offer early bird pricing for AssetWorld 2027! This year, we will have two tiers of Early Bird Pricing. Early Bird Pricing is on a first-come, first-served basis. Once a tier is sold out, we will move to the next one.

	Ticket Price	Dates Available (or until sold-out)
Tier 1	\$2,550	September 8 – October 31, 2026
Tier 2	\$2,750	November 1 – December 31, 2026
Tier 3	\$2,900	January 1 – March 28, 2027

To qualify for early bird pricing, register by the tier deadline (Tier 1: Oct 31, Tier 2: Dec 31, etc.). Registration is considered a confirmed order through the Whova app. Our standard payment term is Net 30, and we ask registrants to remit payment within this window whenever possible.

For registrations made within 30 days of the event start date (on or after March 5, 2027), we ask that payment be submitted at the time of registration whenever possible, to help ensure a smooth check-in experience. If payment is still outstanding by the event date, our team may follow up on-site to arrange payment.

Refunds

Refunds are subject to our cancellation policy and will be issued using the original payment method. Any applicable Whova/Stripe processing fees paid at the time of registration are non-refundable and will be deducted from any refund amount owed.

Cancellation Policy

In the event you cannot attend AssetWorld after submitting your registration, the following terms apply for a registration refund or credit:

- Until December 1, 2026 – 50% Refund
- After December 1, 2026 – No Refund.

Substitutions are allowed for the same/current year only. Substitution details must be shared in writing by March 15, 2027, to assetworld@assetworks.com.

Force Majeure

In the event AssetWorld 2027 is cancelled, postponed, or materially altered due to circumstances beyond AssetWorks' reasonable control — including but not limited to acts of God, natural disaster, pandemic, government action, or disruption of transportation or venue facilities — AssetWorks will determine, at its sole discretion, whether registrants receive a full refund, a credit toward a future AssetWorld event, or partial refund net of costs already incurred. AssetWorks will communicate its determination to registrants as soon as reasonably possible.

Payment

We accept credit card and purchase order payment options for securing AssetWorld 2027 tickets.

Credit Card

To pay via credit card, you can securely pay via Whova, which uses Stripe as a payment processing application. To ensure security and to be able to manage payments, Whova and Stripe have associated fees; these fees are a percentage of the ticket price and must be covered by registrants. These fees are non-refundable. At AssetWorks, we have done everything we can to reduce costs and keep the same level of AssetWorld our customers have come to expect over the last 25+ years; these fees are one small area where we must pass on the fee to our customers as a convenience fee for Credit Card purchases. You are welcome to purchase through Purchase Order to avoid the processing fees.

Purchase Order

The AssetWorks Account Services team will manage payments via purchase order. We require a payment term of Net 30 Days to pay through a purchase order. Our standard payment term is Net 30 days from invoice, and we ask that payment be submitted within this window whenever possible. Registration is considered a confirmed order through the Whova app

Hotel Confirmations will not be provided until Conference Payment (and late payment fees if applicable) are paid in full.

All prices listed on assetworld.com or through the AssetWorld Whova app are listed in USD.

Hotel Reservations and Bookings

Please note the following guidelines for those attending the AssetWorld conference and seeking additional hotel nights.

- If you need extra hotel nights during the conference week, from Sunday, April 4 through Thursday, April 8, please contact us at assetworld@assetworks.com for assistance.
- For hotel stays outside of these dates AssetWorks may be able to extend group-rate pricing for up to two additional nights before April 4 or after April 8, subject to hotel availability. Contact assetworld@assetworks.com at least 30 days prior to your desired arrival to request an extended-date reservation at the group rate. Requests outside this window, or beyond the two-night extension, will need to be arranged independently by the attendee at prevailing hotel rates.

- For planning purposes, AssetWorks will assume that attendees taking part in the add-on Training will arrive on Monday, April 5, and those attending the Regular Conference will arrive for the evening of Tuesday, April 6, with departures for all attendees scheduled for Friday, April 9.

Please notify us at assetworld@assetworks.com if you require accommodations outside these standard dates for AssetWorld. It is important to remember that AssetWorks will not be responsible for booking or managing hotel accommodations outside the designated conference dates. By attending the event, you hereby agree to adhere to these terms and conditions regarding hotel accommodations. Any breach of this policy may result in the forfeiture of negotiated benefits and accommodations arranged by AssetWorks. Your cooperation is greatly appreciated.

Accessibility

If you require accommodations related to a disability — including accessible guest rooms, mobility assistance, or other accommodations during AssetWorld 2027 — please contact us at assetworld@assetworks.com at least 30 days prior to the event so we can coordinate with the venue on your behalf.

Single Login for Event App

For AssetWorld 2027, we are leveraging an event app tool called Whova. All registrants will receive access to the app. The app will host agendas, maps, networking options, and more. Registering for the AssetWorld 2027 conference provides a single login for only the registered attendee (individual person) to create an attendee profile, view streaming content, participate in group discussions, network with other attendees, and access recorded content after the live event. If additional people from your organization would like to join, they must each be registered and have their own unique login to participate.

Notice of Audio/Video Recording and Right to Use

During AssetWorld 2027, there may be occasions when we have photographers and/or videographers present to capture images and videos of the event's sessions. By completing your registration and participating in the conference, you provide AssetWorks Inc. with an irrevocable right and permission to use or publish any photograph or video that features your image or likeness. These images or videos may be utilized on AssetWorks' websites, in print, or through electronic media for educational, news, promotional, derivative work, or similar purposes without any compensation owed to you.

While AssetWorks retains the rights described above, as a matter of practice, general event photography and video — including photo galleries shared through the Whova app or posted on AssetWorks' website — may be used without additional approval. For content that features you individually for promotional purposes, such as testimonials, case studies, or spotlighted marketing or social media posts, we will seek your written approval before publication.

Your attendance and participation at AssetWorld 2027 implies your consent for AssetWorks Inc. to employ content (such as photos, videos, chat records, etc.) that might include you, serving these

purposes. Furthermore, you acknowledge that all such content and any reproductions thereof shall remain the exclusive property of AssetWorks Inc.

It's important to understand and agree that such content could be placed on the Internet. You also acknowledge and accept that your name and/or title might be used for identification in printed materials, Internet publications, or broadcast information accompanying the photographs and/or video recordings featuring you.

Except with respect to the individually-featured promotional content described above, you acknowledge that you will typically only have the opportunity to review final products, if at all, after their publication or distribution. Given this, you hereby release, acquit, and forever discharge AssetWorks Inc., its trustees, agents, officers, employees, and affiliates from any claims, demands, rights, promises, damages, and liabilities stemming from or connected to the use or distribution of said content. This includes but is not limited to, claims related to invasion of privacy, likeness appropriation, or defamation.

If you are unwilling to consent to such use, kindly refrain from proceeding with the registration process.

Event App terms

Whova has a set of its own privacy policies for using the event app. These can be found at <https://whova.com/privacy/>. If you do not agree to these terms, it is advised that you do not use the app. Please note: The app shares important conference details, agendas, and more exclusively.