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ReADY Request

Connect With Your Community To Provide the Highest Level of Service

ReADY Request is a user-friendly, integrated facility service request solution that improves communication across campus and speeds up request to resolution.

ReADY Request connects the requester, the facilities department, and the technicians in the field for each service request. The solution creates clarity and enables near real-time communication, so everyone remains in the loop as work is planned, scheduled, and executed.

Key Benefits

- Provide a user-friendly experience to your customers.
- Improve internal and external communication and collaboration.
- Consistently apply business rules and processes.
- Increase your team's efficiency and responsiveness.



Solve Problems

- Intuitive interface **reduces confusion and frustration for your customers and internal stakeholders.** With ReADY Request, they can easily find, submit, and track the progress of their requests.
- Smart request forms ensure that each request has the information necessary to properly prioritize, plan, and schedule its execution. **Stop wasting time chasing details and focus on solving problems.**
- Workflow Automation **reduces the risk of granting unapproved access or executing on unfunded projects** while building trust in your processes throughout your organization.
- **Provide convenient access for your customers and internal stakeholders.** A single mobile-friendly interface allows them to request services 24/7 from any device.

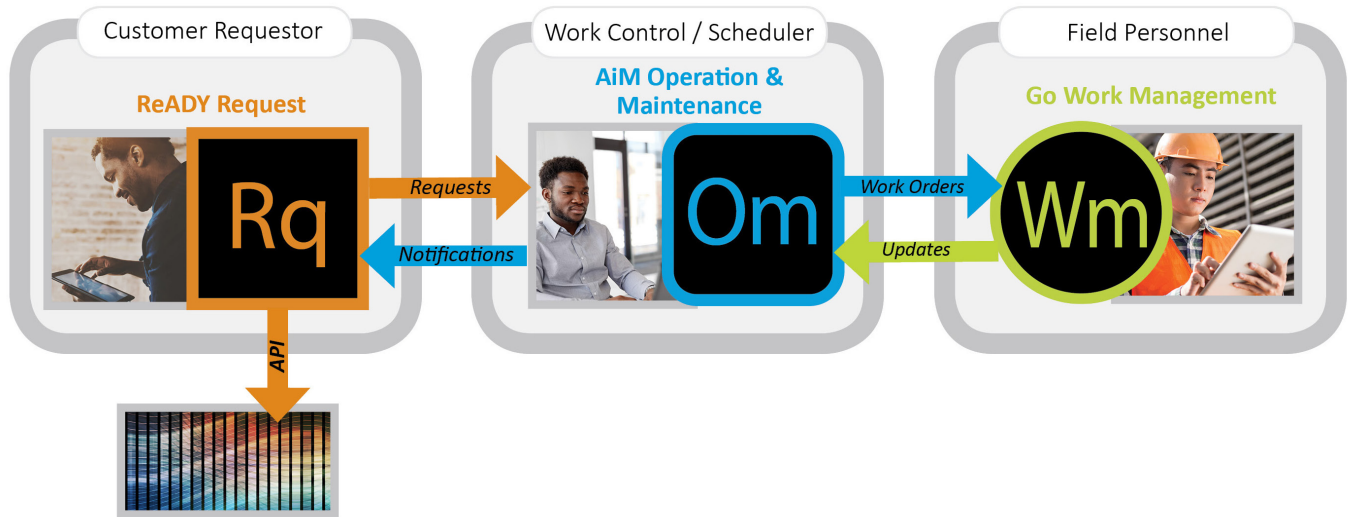
A Unique Approach

ReADY Request connects your community to your operation within a single, unified platform that reduces manual data entry, transfer errors, and technology issues associated with custom or 3rd party applications.

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ReADY Request

How It Works



What You Get

User-Friendly Customer Portal	Direct Integration to AiM
Mobile-Friendly	Smart Request Form Designer
Comment Streaming for Requestor and Staff	Easy to use Drag and Drop Workflow Automation
File Uploads Including Images and PDF's	SSO/LDAP Auto Provisioning of Users
Customizable Notification Templates	Web Service Reporting API for Reporting and Integration

Integral To: **Facility Services** **Operations & Maintenance** **Capital Projects**

Save 87% on the administrative labor spent processing work requests

Why AssetWorks

A leader in Integrated Workplace Management Software (IWMS), AssetWorks provides a single, unified platform for all of your facility management needs. A veteran team with 20+ years of domain experience, we are dedicated to continued innovation and constantly listening to your feedback and ideas for improving our current products. At AssetWorks, we're more than just an IWMS solution, we're a family dedicated to the successful management of your campus or community.



ReADY
Service
Portal



AiM
Enterprise
IWMS



AiM IQ
Business
Intelligence



Go
Field Service
Apps

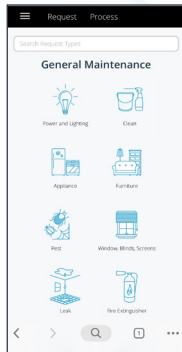
Ready to make facility service requests easier for your campus or community?

Reach out to explore how at (800) 659-9001 or facilitiesales@assetworks.com.

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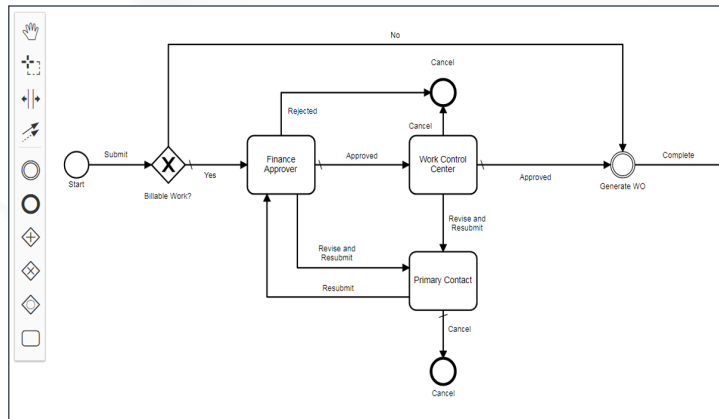
ReADY Request

Mobile Friendly



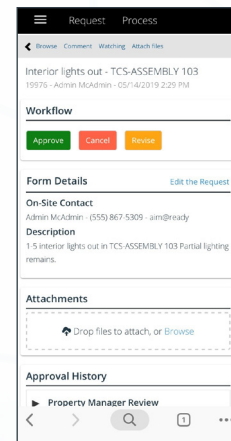
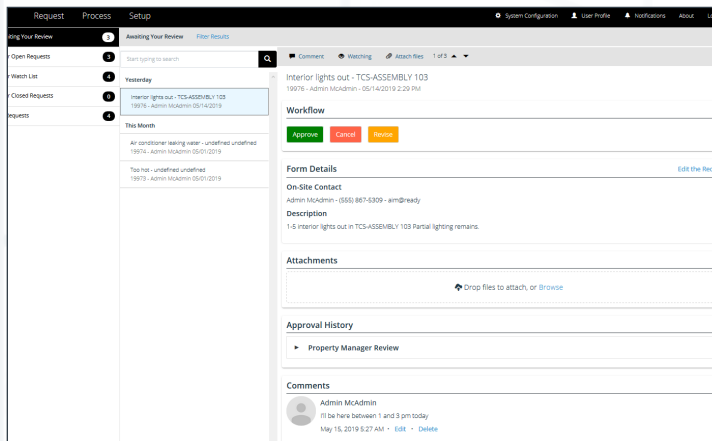
Customers and internal stakeholders request services 24/7 from any device.

Drag-and-Drop Workflow Automation



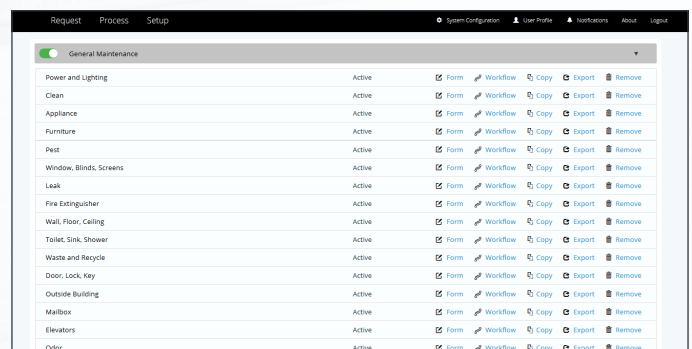
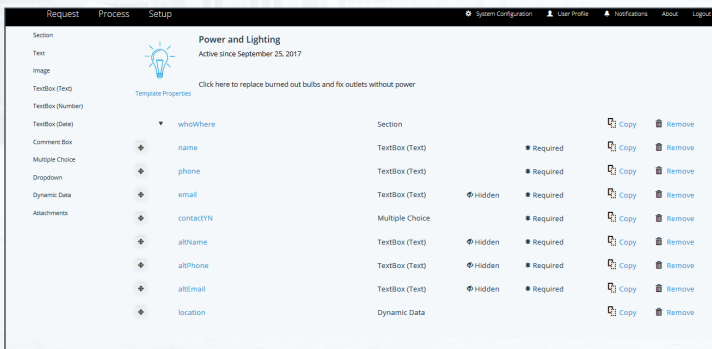
Visually define advanced workflows for any request type.

Intuitive Request Processing



Quickly review and respond to requests.

Smart Request Form Designer



Design smart forms that support your unique business needs.