FACILITYFORCE ELEVATE USER CONFERENCE

Time for Hosting: What You Should Know

Presented By: Kevin Raasch

Agenda:

I. About Our Hosting
II. Self-Hosting Challenges
III. How Can We Help
IV. Advantages of Our Hosting
V. The Last Word
VI. Q&A

About FacilityForce Hosting Services

- 30+ Years of Hosting Experience (AW & FF)
- 60% of Customers are Hosted
- Use AWS for Infrastructure
- SOC 2 Compliant

Self-Hosting Challenges

- Responsible for Infrastructure
- Responsible for Updating Servers
- Responsible for Upgrading the Software
- Responsible for Security
- Responsible for Training Your Staff

How Can We Help?

- We Provide Infrastructure
- We Keep Servers Up-to-Date
- We Upgrade Your Software
- We Save You Money

Advantages of Our Hosting Services

- After Hours Support
- Privacy by Customer
- Optional FedRAMP Compliance
- Failover & Disaster Recovery
- Highly Secure

The Last Word:

“After experiencing what it is like to both have zero support with our previous CMMS and being one of many self-hosted programs for our IT team to handle, allowing AssetWorks/FacilityForce to host our instance has greatly improved our CMMS experience.

Having a dedicated, professional group that I can reach out to when we have issues, instead of one or two folks who are struggling to remember how we were set-up, has significantly reduced our number of headaches and sleepless nights…”

-- John Felix, North Carolina Dept of Administration

Thank You!

Partners on Your FacilityForce Journey…

kevin.raasch@facilityforce.com