**Inspections Training Series #2 Creating and Using PM Templates for Inspections**

0:05
Good morning, everybody.

0:06
Thanks for joining us today for this webinar.

0:09
My name is Kevin and I have just a couple little housekeeping things before we get started.

0:14
We do have everyone's lines muted for the best sound quality.

0:19
We are recording the webinar and we'll add it to the customer care portal within a day or so after the live event.

0:26
So you can watch it there, share it with your colleagues or otherwise if you you don't have access to the customer care portal or just aren't sure, you can contact me and I can help you with that.

0:41
And let's see questions.

0:43
You're welcome to submit questions at any point throughout the webinar, but we will address them at the end.

0:51
We'll do AQ and a section at the end of the webinar, but feel free to submit them at any time using the questions option and go to webinar.

1:00
And at this point, I think we're ready to turn it over.

1:05
First to Randy Walsh to do a little bit of an introduction.

1:09
Randy, it's all yours.

1:12
Thank you, Kevin, and good morning to everybody that's taking the time to participate in this session.

1:18
As a reminder, this is the continuation in in our training series related to kind of asset works attempt to assist our user base during these challenging and uncertain times related to the COVID-19 pandemic.

1:35
Just as a reminder, and I know Shane will probably go into a little bit more detail, but we are offering a 90 day temporary full use license for the Go Asset Management mobile application as well as asset sync as well as one of our off the shelf business automation scripts to facilitate the ability to be able to do inspections.

2:01
As we're seeing a lot of documentation at from participation in at the town halls as well as NASPA as well as a variety of other industry organizations.

2:15
One of the, the key things that that we're I think everybody's anticipating is the the need to be able to document as well as increase frequency and scope of the custodial or janitorial activities related to related to the offices and the spaces that make up your facilities to ensure that they're, they're safe and clean environments for your faculty, your staff, your students, your constituents, etcetera, the, the, the people that use your facilities.

2:49
So we know that this is a challenging time for everybody as it works is, is trying to do our part and in addition to providing access to these licenses within our portfolio, we want to make sure that you also then have the knowledge to be able to utilize them immediately.

3:07
So that's part of the training series.

3:09
We're doing bite size chunks of the training, they're all being recorded.

3:13
They're all be available in the customer care portal for later access if you're not able to attend, if you need to review it.

3:21
So hopefully you'll find this information useful and, and we're, we're looking for other innovative or inspirational business processes.

3:34
If you have any of those that you're utilizing your organization, we welcome those and would love to, to be able to share those stories with the Asset Works community.

3:44
So feel free to reach out to myself, Kevin or or Keith O'Brien to share those stories and, and we'll, we'll discuss how we can allow you to, to share that information.

3:56
So with that, I'm going to turn it over to Shane Wessinger, who's one of our solution engineers.

4:02
He joined us in 2019.

4:05
Prior to that, he actually came from the owner side where he worked with at MD Anderson.

4:10
So he's very familiar with your type of organizations and we welcome questions at the end of the session.

4:18
So with that, Shane, I'll turn it over to you.

4:21
All right, great.

4:22
Thanks, Randy.

4:23
So again, welcome everybody.

4:25
I guess Randy pretty much took care of why we're here and I guess I'll touch real quick, make that focus touch real quickly on just what he just mentioned.

4:37
So yes, we, we did want to reach out and partner with our customers.

4:41
We saw that you know, with this, this crisis mode that we are now in and and really just a few short months ago it was business as usual.

4:50
Right now we are in a state of what are we doing about the future?

4:55
What does the future hold?

4:56
So one of the things we looked at and as Randy mentioned was we think inspections is one of those those critical items now that we are going to be held to.

5:06
And really probably a higher degree of reporting and sets of requirements coming down from various governing bodies that we get better at tracking what we do and maintaining our spaces and keeping them clean.

5:20
So with this partnership here and like Brandy mentioned, we do offer, you know, a set of tools out of the inventory that we believe put together really can help an organization go through what we're going through now and position yourself for a better way to address it over the long run over the future.

5:43
So if you're not familiar, we do have a, a, a stem to stern family of products that handle the IWMS needs of organizations today.

5:53
Again, we're just talking a little bit about some piece of AIM and some part of go actually mostly AIM today, but the combination of those two.

6:02
But as Randy mentioned, we've also heard from of our some of our customer base that they are taking pieces and parts of this product and addressing the our challenges in unique ways.

6:15
And so some of that is going to be shared by some of your peers later this month.

6:19
And at the end of those webinar, there's a link to a site that we have that's going to list all of that.

6:25
And I'm sure Kevin will fill us in a little more detail as well.

6:29
So this is Session 2.

6:31
So session one, we covered the the creation of an inspection.

6:36
So we we worked with the line groups where we use that to classify what we call each line item in the inspection.

6:42
We set up the status because those control the workflow of that inspection.

6:47
And then we gave it the title.

6:48
You know what, what's, what makes human sense about what's going to happen on this inspection.

6:53
And then we created the line items or the action items that are going to take place in course of that inspection and then define different responses to those questions.

7:02
So in the field, we can prompt our people that do the inspections For more information, for greater detail and then that way it supports the secondary actions that need to be taken once the inspection is completed.

7:19
Then we looked at how to configure the Go product to allow particular access to different inspections by the user.

7:30
And then we executed an inspection.

7:31
We went ahead and walked through all of the questions and and completed the inspection.

7:36
Inspection all within the AIM product.

7:41
So as mentioned, we have a few more sessions to go.

7:44
Today we're covering session two, Thursday session 3 and then next week we'll close it out with sessions 4:00 and 5:00 South.

7:53
Today, session 2, creating and using PM templates for inspections.

8:00
So we're going to need to prevent a maintenance module and we're only going to use a couple parts of it.

8:03
We're going to create APM template and that's what's going to configure the parameters that these work orders are generated from.

8:09
And we're also going to assign the phases to it.

8:12
That's the actual work that's going to be done when it's out in the field and assign as a work order.

8:17
Then we use the PM generator to create the actual work order off of that template.

8:25
So if we start on the left hand side of the screen here we, we have the asset PM template ID and a description.

8:32
So again, this is your description to fill in.

8:35
And then you'll notice some similarities in APM template with that of creating a work order.

8:39
So type, category, status, those kinds of things you're familiar with.

8:42
If you've what done work orders before the on the right hand side, the project field, this allows you to associate these PMS or the work orders that come out of this PM to a project.

8:56
So then you can aggregate the cost.

8:58
And then even on demand work can be associated with a project.

9:01
So over time over let's say the activities around all of this COVID virus remediation, you could then get all those costs to roll up and see a better picture of what the actual impact was to the organization for handling this.

9:17
The next is the projection in date.

9:19
This is the lifespan of the PM that you're creating.

9:23
So let's say right now we're really kind of unsure what the future holds, but we know we got to handle this cleaning.

9:29
So maybe I want this PM to go through the end of the year.

9:34
That way I can readdress it when potentially new rules come down at the beginning of the year.

9:40
Then we have this work order grouping option.

9:42
Now this basically does two things.

9:44
One of them it's property by template, which is what we'll be using today and that allows the multiple property assets to be associated with a single work order that which for us is going to work great because we're using a whole bunch of rooms.

10:01
Yeah, the other one asset by template, that is where one assets associated to the work order and those are usually used when you have like multiple phases that need to work on the asset generally by different by different shops or different trades.

10:19
The next two items work together with type and frequency.

10:22
So type sets the the measuring method.

10:26
So when that work order is generated, so we're going to use the fixed type today, we're just going to say, in this case, I'm going to use a month, but I just want a month from the last date, create another work order.

10:38
But you could also do a couple of other options.

10:40
The timed option allows you to set the date based on the PM complete of the work order before it.

10:47
So when that work order is completed, the time kicks off and it spans that next.

10:52
That next frequency level that you set metered is based off of measurements you take in the field and the parameters you set on those measurements.

10:59
Calendar is a date.

11:01
I want it on the 15th of every month and then fixed and metered is a combination of the two kind of like your oil change condition, you know, 5000 miles of every three months, whichever comes first.

11:12
The next thing you have is frequency.

11:13
So depending on the type you select, you didn't pull in your frequency.

11:16
Is it monthly?

11:17
Is it annual?

11:17
Is it twice a year?

11:18
So that's what that stands for the parent template.

11:22
This allows you to do nesting options for your PM.

11:27
So let's say today we're cleaning monthly, but we, you know, we find out that later, you know, actually quarterly you need to do some kind of special disinfecting process.

11:37
Well, you could then generate the have that other PM template out there that would then override the monthly, the cleaning with that quarterly requirement.

11:48
All right.

11:48
And then after that we'll add a phase.

11:51
So the template phase screen starting on the left here, we got the same thing.

11:54
We got the description that we need.

11:57
You have various funding methods we can use, and because I did a project that we're going to assign this to a project, I'm going to use the project funding method.

12:06
Then you have your work codes that you guys use for reporting.

12:08
So fill those in there on the right hand side, we're going to, this is where we'll use, this is where we'll assign that inspection that we created in the last session.

12:19
And then when we drop it in there, we're going to make sure that the status is in the open so it can be acted on.

12:26
The next piece here is this.

12:27
Well, let me go.

12:28
So the shop areas where you can assign a shop if you if you needed to.

12:32
And then the contractor is it could be used if you happen to be bringing in some help with, you know, doing some environmental so contract environmental services, you could assign the contract here to where that that then could be monitored as a cost to the product to the work order as well.

12:50
And then finally, the last date default.

12:51
So the last date default is the baseline from which your measurements we said on the previous screen used to measure from, right.

13:00
So if you wanted it to start two months ago as a date timeline and you're doing it quarterly, then that was what that would be the date that it started measuring from.

13:10
So after we get those items set, we're going to go ahead and load our assets.

13:13
And in this case we're reloading our our rooms.

13:19
So once we get our rooms loaded up, it'll what we'll click save and it'll generate the dates for those, inspect for those work orders to take place based on the type and frequency and baseline we selected.

13:35
OK, so if we said I needed, I needed for the remainder of the year, once a month work order, it'll generate the projection date for every one of those rooms to have the work order associated with it.

13:50
So once we complete the template, we'll go over to the PM generator.

13:53
And this, this is a pretty simple process at this stage because the PM generator is a single screen, it has multiple fields for filtering out what what piece and part of APM you actually want to use.

14:05
So in the scenario of the rooms, we could put an entire building's worth of rooms in 1:00 PM template.

14:13
And then when we come over to do the generator, we could narrow it down to say, I only want a particular, you know, floors worth of it.

14:20
Or, or if you wanted to do all the rooms in your organization under 1:00 PM template, you could come in and say, I only want this building's worth of rooms available in this one work order.

14:29
OK, so the PM template, we'll select which we would have said earlier and then the end date value.

14:36
So the end date in the upper right, that's where you control how far out I want to generate work orders.

14:43
So an example I've been talking about, I had the template go out to December, but I'm only going to want to, maybe I only want to generate the next three months worth of work orders.

14:53
So that's where you define how far out to go.

14:59
And then once we're complete with this, we'll save it, which it'll generate the work order phases down below.

15:07
And you'll see under the work order details, you'll see the different dates and the assignments that you did here.

15:14
You can check it and make sure everything's the hitting the time span that you thought it would.

15:20
I didn't really mean to pick, pick May 4th, the Star Wars day as the work date on those, but that's funny.

15:27
And then when you finish and you confirm that that's great, that's where you want it, you hit the generate button and it'll create the work order and the phases for these assets.

15:41
And if you jump, so you'll get one work order with multiple phases and for each with each location identified as a phase in that work order.

15:52
And every one of those locations now has that inspection we assigned to it, assigned to that that space.

15:58
So it's now available and go, all right, So that's basically the steps we're going to go through.

16:07
So let's get into it.

16:12
OK, so here we're in our prevent preventive maintenance module, and what we'll do first is we'll create a template.

16:20
So I'm going to go create a PM template.

16:23
After it timed me out, I'll log back in, go to preventive maintenance module, and we'll do APM new PM template.

16:35
All right, so starts out with the description.

16:38
I'm going to go ahead and call this one.

16:39
Since it's all virus related, I'm going to call this 19 virus deep clean.

16:56
I'm going to change my type over here.

16:58
I'm going to pick this to be a scheduled work order that's scheduled maintenance and it's going to be open over here.

17:11
I'm going to select, obviously active is what we want.

17:13
I'm going to select the project I mentioned earlier.

17:16
I'm calling it the COVID-19 project.

17:19
So now I'm associating any activity to that project.

17:23
Now my projected end date, how far out do I want this, this PM to be available?

17:30
So I'm going to go ahead and pick the end of the year.

17:32
So I'm going to go down there end of December here.

17:37
So this will be available through the end of December.

17:40
My type again mentioned earlier, I'm picking fixed my frequency.

17:46
I'm going to do this monthly for now unless I hear otherwise.

17:50
I can always come in and change that frequency and regenerate the dates.

17:57
Parrot template.

17:58
I don't have one for this particular effort.

18:02
OK, so we select those items projected date.

18:07
Now I'm going to add a phase.

18:11
So on my phase I'm just going to call this location C19 clean inspection.

18:31
OK.

18:33
Now if you're familiar with generating for those that you've done work orders before for P or done PM workers before, we're not going to use PM standards that you would normally use.

18:43
We're going to be using inspection type for this one.

18:46
So my inspection type here is that deep clean C 19 that we created last last session.

18:54
And then my status, I want to definitely put that in the open condition, open status for my funding method.

19:01
I'm not going to be using shop, I'm going to be using a project for the priority.

19:09
I am going to say this is a scheduled priority.

19:11
You guys might call it differently, but in this scenario, we're calling it scheduled.

19:16
My work code here is I'm going to pick environmental.

19:20
This is definitely an environmental cleaning exercise.

19:26
And then the status of it is going to be open as well.

19:32
OK.

19:33
And so shop here, you can associate a shop with it.

19:35
I'm going to go ahead and associate this one with a custodial shop.

19:40
And then if you had, if you're bringing on help, you could put that there.

19:45
All right.

19:45
And the next piece is we go into the template assets.

19:49
So now we need, oh, wait, it's almost forgot the key item here, last date default.

19:55
This last date default is that that timeline to start the measurement from, right?

20:00
So I'm going to pick this and I'm actually going to back it up a little bit and give it March 16th about the time all this really started hitting right.

20:10
And then I'm going to go ahead and click the load asset.

20:15
So here I'm going to pick from a particular property.

20:17
And so I'm doing my building that I have, I'm going to execute that.

20:24
So now my options are here to load different assets.

20:27
Now, if I wanted to load every single asset in my inventory for that building, I just could click right here and it highlights everything.

20:34
But in this particular scenario, I'm just going to be selective and grab just a couple of locations.

20:41
And so I'm going to grab and then our kitchen needs to be cleaned.

20:45
I have an office that needs to be cleaned.

20:48
I think that's probably I thought I had.

20:52
We'll do the mail room tube people get all in there.

20:55
So we'll do just add a few rooms to this one and we'll click done.

21:00
So as you can see, I I got my dates here.

21:03
I got my assets that have assigned to this template.

21:06
My scheduled start date is 16.

21:09
So on my monthly it's going to read this and go a month from that date.

21:15
So I'm going to click make sure I got everything billed.

21:19
It all looks good.

21:20
I'm going to click done here.

21:24
I have that one phase with the multiple assets associated with it.

21:27
Now I'm going to click save and this is where it takes all those values and runs date projections on the assets that we've done added.

21:35
So I'm going to click yes.

21:37
And if we go step into the phase and I step into the room, notice that it's gone ahead and generated out to December based on my monthly start point, all the different phases for, for APM.

22:02
So back up.

22:03
And that was done for every one of those room IDs.

22:07
So back up again.

22:09
And that's it.

22:09
So my PM template is created.

22:13
So if I go back now, now let's go ahead and generate APM off of that template.

22:19
So I'll go to the PM generator, all right here.

22:25
I can give it a title as well.

22:26
It's not mandatory, but I'm going to give it a title.

22:28
I'm going to give it my building ID in it.

22:41
I see this building for C19.

22:49
OK, I am doing an asset filter now my end date.

22:53
This is this is where I tell the system how far out I want work orders created.

22:58
So I generated the dates before the for the entire span of the PM.

23:04
This is where I tell it, OK, I only want the next couple months or a few months.

23:08
So in this case, I'm going to go out couple months here we're going to the end of June and then the template that we created.

23:17
So I go to here to select my template and here I have my oh I didn't put 19 that I typo to go out of that.

23:26
OK so this is where I add the template we just created.

23:30
Now I save it and you'll see for every one of those rooms that I have and it projected 3 months out I have a projected date for when the works to take place to inspect that space.

23:46
So now I look and make sure that those are the time frames I was looking for.

23:49
I don't need to edit anything or tweak anything if it's if it looks good for the work order generation, you just go up here and select the generate button and what you'll see is right here underneath the work order tab.

24:02
The work order and phase ID will then display.

24:09
So now what we've done is we've created 3 work orders.

24:14
Notice this numbers repeat, right?

24:17
And each one of these work orders has a phase for each one of the locations that we added to the template.

24:24
And inside each one of these and then associated with each one of these is the data about that phase.

24:35
All right, I think that pretty much covers it at this point.

24:37
We have a work order, we have multiple work orders created actually.

24:41
Hey Shane, go back into the one of those phases please.

24:49
And that's the key here.

24:50
It is the whole point in this is obviously it generates a work order phase that you can capture time and materials to like you always do.

24:58
But what's different about this it is is that last line in that bottom left hand corner, which is the inspection link.

25:05
So here he can actually click on that to jump into the AIM version of that inspection.

25:11
But at this point, that inspection from the Go asset management mobile application would now be available.

25:18
Why don't you go ahead and click on that inspection link so they can see that Yep.

25:28
So there's the that's what we created last time with the line items that we had.

25:32
And so like we did last time, if if you had to, you could if you didn't have go, you could answer that inspection right here.

25:43
OK, I think that does the all right.

25:50
Well, that covers the step through.

25:51
So not, not too complicated this time.

25:57
So next session this Thursday, we're going to cover how to use asset sync to help us get those locations in there as assets.

26:06
And so we'll look at using existing our existing properties and the locations we have with those and pulling those out, get them input into an asset sync file, associating that that PM template we created with them and then getting that data into the system as assets.

26:29
So again, just to close it out, you know, if you're, you're just kind of poking around and looking at this for the first time and I think that you might want to give it a shot, please contact us.

26:37
We do have a pretty good deal going here where you can asset the OR access the, the functionality you need to do these inspections for your your facilities.

26:50
And I'll just add just to everybody, keep in mind as we're going through these these sessions from a training perspective, we're looking at this from just a very, very narrow use case perspective.

27:01
We're not going into every feature and function in each of these different products.

27:06
We're specifically trained to give you a working use case training example for how to use this for inspections, most likely for inspecting a lot of rooms.

27:18
So part of the reason even in showing the PM and generating for assets that are essentially digital twins for a location, it is for the purpose of like what we saw when Alex Mauer from University of San Francisco talked about, they want to be able to walk up to a location and be able to scan A tag on the door frame of that location and be able to conduct an inspection.

27:47
So that's part of the reason we're giving you a use case example of setting up PMS where the locations have been set up as assets.

27:55
It's so once we get to the Go Asset Management mobile application that will have the ability to utilize the scan features so that we can do do these inspections in a very efficient type of fashion.

28:07
So not all these pieces necessarily have to be used in your implementation.

28:13
As Shane showed in the very first section, very first session is is you can just go and create inspections ad hoc in AIM just using the inspection screen, so you don't have to use this PM functionality.

28:27
Again, we're using this as a way to auto generate inspections on a frequency basis if that's part of the emerging business requirement that that comes out of this.

28:37
So keep in mind these are possibilities.

28:41
These are not defined hard required functions.

28:46
So this keep keep everything as we're going through it in context that this is related to a specific kind of use case as we go through this training with that, excuse me with that, that that's our Session 2 training setting up PMS, generating work orders.

29:09
So I guess we can open it up.

29:12
All right.

29:13
Thanks, guys.

29:15
Reminder for everyone, you can use the questions option in the go to webinar control panel to submit questions.

29:23
Now would be the perfect time to do that.

29:25
And while we're waiting for some of those to come in, I would just like to mention to everyone that you can, if you're, if you're finding value in these webinars, you can invite others in your organization.

29:40
You can forward the invitation to others, or you can reply to me the original invitation and have me add other colleagues of yours into our database so they receive the invitations for the webinar.

29:55
So either way, we can get you added to the list.

29:59
And let's see, we've had some questions come in, so let's dive into those first one, is there a way to use the PM generator screen to create inspections but not create a work order?

30:14
We do inspections against a standing work order for the building.

30:21
Yeah, that the answer to that is is on the PM template, one of the fields on there is status.

30:26
So what you would want to do is you would, you would still need to generate the work order, but generate the work order and the phases into a close status, which would prevent them from showing up on anybody's screen.

30:41
So you'll end up with the work order with the shell, but it'll be closed out, nobody will see it, and it will just.

30:47
And when you set up that PM template, when you define the inspection, you're defining what the status is for the inspection.

30:53
So you can generate closed work orders essentially, but active inspections.

30:58
So that's how you'd want to set that up.

31:06
OK, OK, excellent.

31:08
Next question, please clarify if the inspection setup screen is its own license or is it a specific version release?

31:18
It is tied to the GO Asset Management license.

31:22
So inspections both in AIM and GO Asset Management are tied specifically to the GO Asset Management license key.

31:31
So without that you will not see the inspection functionality in the AIM screens.

31:39
OK, next question, when do you use PM standards or inspections?

31:50
So typically the from an Afterworks perspective, the difference between APM standard versus an inspection, they can be used in different, in different capacities.

32:01
So the PM standard would typically be things that require actual activity or effort.

32:09
So these are the things that should actually be the time capture essentially for the the work that's performed.

32:16
But now you're giving them the user essentially a detailed work plan.

32:21
The inspection would be utilized typically for the compliance factor, right?

32:25
So you may have a technician or a custodian that's going to go out and do the cleaning activities, which you may define as the PM standard.

32:34
And then you would have a crew lead or a supervisor that would be the one that would actually be going through and doing the compliance inspection side of that.

32:42
So that's the design intent.

32:44
It's not hard and fast that they're definitely can be kind of blurred lines between when do you use APM standard versus when do you use an inspection.

32:55
But we would think of it more as if you think about a traditional PM and we're using something like Rs means as the basis for the work plan that then those are typically the work activities versus again, inspection being more the compliance function.

33:16
So if I was looking at a traditional HVAC type of preventive maintenance activity, the PM standard checkpoint, maybe change the filter versus the inspection.

33:28
Maybe is there mold in the plenum, yes or no?

33:31
Is there, you know, is the, the filter dirty?

33:35
It is the, you know, is the bird cave damp, damp damaged on it, right.

33:42
And so the difference is as PM standards it says yes, I performed this task versus an inspection.

33:48
We can actually say when it doesn't pass inspection, we need to then auto generate some type of follow up action associated with that.

33:57
If the bird cage is damaged, I need to go out and I need to generate a request or a work order eventually to go out and replace or repair that.

34:08
So we're differentiating the repair from the plan scheduled activity.

34:12
In the case of the COVID-19 response is, is the custodian is going out and doing the explicit cleaning task, which we could define in the PM standard.

34:24
The inspection would be, have the services been cleaned to our quality standard, right?

34:31
Has the trash been emptied?

34:33
All right, So that somebody's coming through and validating that yes, they actually did this, this function.

34:39
So work activity versus compliance check would be that kind of general rule.

34:48
OK, good.

34:50
Next question, in the case of a standing work order to can customers set up a project to tie together the closed inspection work orders, clothes inspection work orders?

35:08
The project would be the recommended method because the project is what then does the auto roll up.

35:15
So you would as, as Shane demonstrated, you would want to define a project that represents this event that you want to roll the costs up to.

35:26
So that would be the preferred method.

35:27
There is a way to do related work orders where you're relating them, but there is no auto cost roll up.

35:33
That's why the project is the recommended function for that because it's built in to do the cost roll up.

35:41
So you could have a project type of standing, right?

35:44
Because you can create multiple different project types or that, you know, crisis event or whatever you want to create as your project types to be able to classify them.

35:54
You can do that.

35:54
And then there's even a level above project, which is project group.

35:58
So we could have a project group for crisis events and then we can identify COVID-19 as a project.

36:06
We could you know, you know, represent Hurricane Randy, you know, as an event, whatever it may be, you can define each of those different projects and then the work orders and then the subsequent phases roll at each level.

36:20
So phases roll to work order cost summary, work orders roll the project cost summary, projects roll the project group cross summary.

36:33
OK, next question, which may be the last one.

36:37
Are you able to add an inspection to a pre-existing template that already uses PM standards?

36:46
Yes, it's just that it will only be for the forward generations.

36:51
So from that point on it would be generating that inspection going forward.

37:01
All right, makes sense.

37:03
And I think that's all we have right now.

37:08
I'm giving it another couple seconds here, but I think that's it for the questions.

37:14
I see on the thank you screen here that there's a link to the COVID-19 Resource Center.

37:22
So just want to remind everyone, we've actually rolled out a new website.

37:26
If you haven't been there, go assetworks.com and on the homepage you'll see a blue button for the COVID-19 Resource Center.

37:36
And that's where we're listing all the webinars that we have planned that are COVID-19 related, as well as access to other resources on the same subject.

37:48
So we'd recommend you visit that when you have a chance.

37:52
And yeah, I think that's it for questions.

37:55
So do you guys have any closing comments yet?

37:59
I'll just close with and say that, you know, we always promote the concept of the Asset Works family for those of you that have visited and participated in Asset World, which obviously we can't have this year under the current conditions, but we, we definitely are going through this process with you.

38:21
We welcome input on how we can continue to provide information and assist you during this process.

38:30
So please, if you have any questions, you know, if you wanted to talk with us about this, please don't hesitate to to reach out to myself or to Keith and we can assist you directly or we can get, you know, one of our team members to assist you with whatever your specific need is.

38:50
So we thank you all for taking the time and participating in this.

38:54
We hope to see you on the next session as well.

38:57
And we we look forward to continuing to make our way through this process with you guys as as partners through this process.

39:07
So thank you all for your time and and please stay safe and healthy.

39:12
Thanks, Shane.

39:13
Thanks, Randy.

39:14
Appreciate you guys sharing your expertise and thanks again everyone for joining us today.

39:19
We'll see you next time.