**Inspections Training Series #4 Using Go Asset Management for Inspections**

0:05
Hello and welcome everybody to today's webinar.

0:08
My name is Kevin and I'll be helping facilitate this.

0:14
Couple reminders before we get started.

0:15
We have all the lines muted for the best sound quality.

0:19
We are recording this webinar as we do with all of them, and we'll post it to the customer care portal and a couple other locations for you to access afterwards.

0:33
If you want to watch it again or share it with colleagues, you'll be able to do that within about 24 hours of the live event.

0:41
If you have questions during the webinar, use the questions option in your Go to Webinar control panel to submit those.

0:48
You can submit them at any time, but we will hold questions until the end.

0:54
So I think that's it for announcements.

0:57
Without further ado, I'd like to turn this over to Randy Walsh.

1:02
Randy, thank you, Kevin.

1:06
Yeah, good morning, everyone.

1:08
Thanks again for all of you taking the time out of your busy schedules to spend a little bit of time with Asset Works today.

1:17
I think it's overstating the obvious that we're all dealing with, and I've heard this term used so many Times Now, I almost hate to say it, but we're dealing with unprecedented times.

1:29
So definitely not something that I think any of us have had to deal with, you know, in our, in our lifetime up until this point.

1:38
So definitely we're, we're all finding our way through what's becoming the new normal and all anticipating what's going to be the impact really of a post COVID-19 world and, and what that means to our organization, to our staff, to our students, to our citizens, our constituents, our facilities.

1:59
So, you know, we're, we're trying to find our way.

2:04
You know, the, the, the thing that that Assetworks talks a lot about if you've been to any of our asset world conferences is an idea of what we refer to as Assetworks family.

2:14
All right.

2:14
We're not a, we're at a massive organization with thousands of customers.

2:18
We're relatively, you know, very specifically focused vertical software company with a very focused user base.

2:26
So as we look at these, you know, the Event Center unfolding in front of us, we ask ourselves what can we do to help our customers during this this time, right?

2:39
And so part of that and those of you that's heading on any of these sessions, we appreciate that.

2:44
But what we're trying to do is just give you tools that you can employ new concepts in your facilities to potentially address the new requirements that are already being pushed down on your organization or that you're anticipating coming in the very near future.

3:00
Tessa Works is offering a free, a free 90 day temporary use, unlimited use license.

3:06
You can use it in your test environment, your production environment, you can put it into production.

3:11
We just want you to be able to use the software to hopefully facilitate the new level of compliance.

3:19
And a big part of that compliance that we are anticipating that that we're hearing from the various industry groups.

3:27
It is around custodial activities, disinfecting activities and ensuring that we're doing what we need to be doing at the, the facilities are having clean to the standards appropriate and are safe for your staff, your your students, your citizens to to utilize those facilities.

3:46
So as part of this the inspection capability is tied to the Go asset management mobile product and and that unlocks functionality of course in aim to allow you to set and configure that up as well as to be able to get a lot of data into the system and potentially update a lot of it in bulk is the asset sync product.

4:07
And then we also have a number of commercial off the shelf business automation scripts, what we used to call action codes.

4:14
And one of those is is something that will actually take a remedial action from an inspection and not just create a request out of it, but it will convert it all the way into a fully actionable work order.

4:27
So you can take remedial action related to those inspection activities that that don't pass or fail.

4:33
And of course, if we provide these things, what we also need to pre providing the training on them, which is what this webinar series is all about and what Shane Westinger is going to step you through.

4:43
So we're already built the foundation of the house, so to speak, on setting up the data inside of AIM.

4:50
And this is probably the session that you guys have all been waiting for, which is the actual training on the Go Asset Management inspection app.

4:59
So you can see what is the inspection actually look like on that mobile device and how does the inspection get conducted on there?

5:05
Something that potentially you can replay this video for any of your staff that potentially are going to go out and do this as well.

5:12
As always, if you have any questions about this program, any follow up questions related to this, please feel free to reach out to me.

5:19
If I'm not the one to help, I'll get you directed to, you know, to the right team member to it to assistyouwiththatsoanyquestionsanythingyouneedrandy.walshdesk@works.com.

5:31
Feel free to reach out to me.

5:32
And with that, I'm going to go ahead and turn it over to Shane.

5:36
So Shane, take it away.

5:37
All right, thank you, Randy.

5:40
So as we continue our educational journey here on take on taking care of inspections using a just a few of the pieces and parts of the overall asset work solutions for IWMS challenges, we're looking at just these few 3 here.

6:01
But we are definitely hearing from our customer base and maybe you had a chance to sit in last week from some of our peer, your peers from Western Washington University that were leveraging ready to address some of these challenges around managing our new norm of clean and dealing with COVID.

6:21
So just a reminder of the things that we're telling you today, the, the, the education that we're giving you today on, on this product are something that not only will help for addressing this primary concern that we have, but really position you for to be in a good position in the future when challenges rise again.

6:44
So just a little background on what we've done so far.

6:47
In the first session, we put together our inspection.

6:50
So we we determine the logic of it, went through an actual inspection, put together the action steps that we wanted to do, put the script together, so to speak.

7:01
And then we put together a set of responses that can help drive greater information from the person doing the inspection and also something we can leverage to act on anything that fails moving forward.

7:17
Then in the second section, we put together PM templates.

7:20
This was that background information or that base set of information to be able to generate work orders off of it and then be able to actually plan out based on some frequency when we wanted those work orders to occur.

7:35
And then generate them to where one work order had multiple line items to address these locations for our inspections.

7:45
And then the last session we worked with asset sync and ran through the process of how to get data out of our, get our asset data out of aim, do any kind of manipulation just using Excel, be able to do this bulk change effort.

8:01
And then really the, I think the power in it is having that data validation that would take place to make sure that we're not garbaging up our data that we have in the system.

8:11
So we added new, so mad we added some new locations, we assigned them properties.

8:17
We were able to relate them to that PM that we generated the class session before.

8:23
And then when we generated and then when we loaded that data in the new locations then automatically got associated to that PM template.

8:33
So then we could generate the work order which we we were at today.

8:39
So just a couple sessions left to finish up this training series and it'll, we'll, we'll put a bow around it coming up Thursday.

8:49
So let's step into go asset management for inspections.

8:53
So First off, we're going to need to be able to get the app and then we'll show you how to login, connect and login with the, with the asset management app, walk through some of the inspections that we created.

9:04
So we'll answer some of the questions and then we'll see what the results are.

9:08
And then we'll also walk through doing an inspection from the Go app in the field.

9:16
So to to get the application, the Go application, it's a simple search of Go and then 10.2 space 10.2 and that'll filter out the applications.

9:28
All the Go apps will be available for you and we're looking for the asset management asset.

9:33
So just install that.

9:37
Then when it comes time to log in, you'll be using you'll, you'll need to utilize the license key that we're providing as part of this partnership.

9:45
And then once that license keys lock in there, that'll open up access to use asset management, go asset management.

9:51
So you'll use your normal AIM credentials to get in and then your URL URL for your log into your AIM site with a front slash F Max.

10:05
So when you first launched the app it it starts on the asset tab or asset screen.

10:10
From here you could use QR coding or bar coding to scan an asset.

10:15
If you didn't have that, you could enter the asset value in the search box across the top.

10:21
You could also search by property.

10:22
There's a property screen.

10:24
There's also an inspection screen that you can click on and see a list of all the inspections you have access to.

10:33
So once you're in on a property on the left, on the left hand side, we've actually connected to a specific room that will code.

10:40
You'll see an inspection line item in there.

10:41
And in this case, we have an inspection associated with it after this VM generation or off work order generation.

10:48
So once you can do that, it's as simple Lee clicking the little, the the number air and the Chevron arrow that brings you into the application or into the inspection and then click on the inspection itself.

11:01
And that'll get you your line items for the inspection.

11:04
And then step into each line item and provide the responses to what we set up and the inspection type.

11:12
As you progress through the inspection, if for some reason you needed to stop along the way or something didn't get completed, you can see a status indicator of the of the little circles next to each line item and it tells you how things are going with pass or fail or if it hasn't been addressed yet.

11:31
There's also the opportunity to create an ad hoc inspection.

11:34
So from the inspections type screen, there's a little plus arrow where you can add a new inspection and that gives you the opportunity to then select your location information, give it a, give it an ID of how you're going to describe this inspection.

11:49
And then once you complete those values, the inspection is added to the overall list.

12:00
Now any item that fails, any lit line item that fails and that you have identified for it to create a customer request.

12:07
New customer requests are automatically generated after the completion of an entire inspection.

12:14
So what if you have 5 line items?

12:16
It's not going to generate on at the time of fail.

12:19
It'll it'll wait to generate those when the cloak when the inspection is done.

12:24
And then those line item responses have the detail about the questions we asked and the remedial action.

12:30
So these then provide that data set that we can act upon to do any corrections or continue any work effort.

12:41
And that's, that's pretty much it in a nutshell.

12:43
So let's step into how do we actually do this?

12:52
So I have here on the screen I'm sharing my minimize this, get it out of the way.

13:03
So I'm sharing my iPad here and what you see here is is the App Store with the search of Go 10.2 on the filter.

13:13
Then you'll see all of the available apps that we have.

13:16
So, so any of the Go products that you could download, they're all free to download.

13:23
Only thing is to be able to use them, you need to have the license key in your system to be able to access.

13:28
So you'll download asset management which will bring you to your login screen and and launch it.

13:35
So you'll use your user credentials, your AIM user credentials, and then your your URL gets entered here.

13:45
I would suggest clicking the Remember login.

13:48
That way you don't have to type all that stuff in again next time.

13:50
And then you log in, it'll start out on the ice on the asset tab.

13:58
So across, let's do some some navigation searching here.

14:01
Across the bottom of the screen you see various buttons for asset property inspection.

14:08
Those are different search screens where you can search on that type of item.

14:11
So in the asset screen here, it's looking for an asset ID for me.

14:16
So across the top you could enter the search criteria for an asset ID and it doesn't have to be the exact asset ID if you just had a basic ID to search from.

14:26
So if you just started with a building code or a few room numbers, it'll do a search against the data set in return.

14:33
Same on property if you did something like just search on a particular set of properties.

14:38
And I just going to do a quick one here.

14:41
So it'll pull up properties that that match that search criteria.

14:45
And then from there you could step into the into the property data and then the inspection list, this one, this will show you all the inspections you have access to.

14:56
And in this case, I just have these deep clean inspection types and stepping into it, I have 14 of them listed there that I have access to and they're all sitting here available to access to get back to a screen.

15:09
The little blue Chevron across the top will back yourself back you up.

15:15
All right, so let's actually go over to my asset screen and I have AQR code that we'll scan that'll take me straight to this particular asset.

15:25
And it's a copy work room and you can see various property sets of information about it.

15:31
But you see that inspections line item and we have one inspection available for it.

15:37
So if I click, if you click the little one location with the Chevron on it and you click it, it'll jump into the type of inspection that it is.

15:45
So you could have multiple types of inspections associate associated with an asset and then you would be able to jump in based on which type you wanted to do at that time.

15:55
I'm going to step into the asset by clicking the the number and the arrow and it brings me into the actual inspection itself that's associated with this asset.

16:04
Now the little blue, every time, anytime you see that little eye inside of a blue circle, that's a detail step.

16:09
It gives you more detail about what screen that you're looking at.

16:13
So in this case, it's going to give me detail about this inspection.

16:16
So if I click the eye, I now see the location information, the status of it, any date related to the scheduling of it, so it's know that I'm on time with it.

16:29
If there are any notes associated with it, that'd be located here as well as any documents that you might associate.

16:36
And in this case, because we're to have a new sterilization standard, I associated a new document and it's available from your mobile device in the field O I'm going to back U go back to the actual inspection itself.

16:51
To execute on the inspection, you just click the title and that steps in.

16:57
And this should look familiar if you've been following along in the training series.

17:01
These are the three line items we created way back on that first session to execute on these line items.

17:09
There's that little Gray arrow on the right hand side.

17:12
You click into it like that.

17:15
And this is the questioning now.

17:16
So is this location ready to clean was our question.

17:20
Now we answer on a result here by clicking again the little the little arrow next to the blue eye indicator.

17:26
And remember, the blue circle indicates no, nothing has happened yet.

17:29
And it notes that over there as well.

17:30
No, no result yet.

17:34
So we'll step into it and hear the standard results that we get.

17:37
And I'm going to say it's failed.

17:40
Now notice it's giving me alert here that you we had said that if this fails, then we want to select a remedial action back in the and when we defined that line item.

17:50
So I'm going to click yes.

17:52
And here's the options I have for my remedial actions.

17:56
In this case, I'm going to select the one that there's actually personal belongings in the space and we're going to need some move assistance.

18:03
So you just select that line item and then click save across the top, and then I'm going to move on to my next on the upper right.

18:12
If I have, if I'm in a list of inspections, it's going to give me next until it gets to the end.

18:17
When it gets to the last line item in the complete, the answer's finished.

18:21
It's going to give me an option for done.

18:23
So I'm going to click next.

18:25
But notice I get another little warning.

18:27
It says there's a required field that you need to fill in.

18:30
So again, back on the inspection definition, we can drive responses from the field based on how we structure those line items.

18:40
So I'm actually going to click yes and step into the value field.

18:44
And here are the here are the values it's wanting feedback for.

18:47
So I'm going to say actually this location is occupied and select done.

18:55
Now I'm going to move to the next and notice it jumps to the second line item.

18:59
So across the top, it's giving me the indicator I'm on line item 2 and it's asking the question, is this clean to C 19 standard?

19:09
Now this time I'm going to step in, I'm going to go ahead and just click, click fail.

19:15
Then we're going to fail a lot of this one.

19:18
And this says, do you want to add that remedial action again?

19:20
So yes, I do.

19:22
And in this case, we only had one remedial action associated with it.

19:25
So pretty obvious which one we want.

19:28
And this time though, I have a value field.

19:31
Now this value field is I'm going to fill this in.

19:34
It's a text field and I'm actually going to put in my value, but because I am not a good field typer, I'm going to use this voice to text functionality on this iPad.

19:49
Hey, there was somebody in the room I couldn't get in.

19:55
Select done.

19:56
And now I have that note associated with this response and I'm going to click next.

20:04
And I'm on my third item.

20:05
This is what they're asking me.

20:06
If the floor coverings are all cleaned up to standard, I'm actually going to fail this one as well.

20:11
No, it is not cleaned up to standard.

20:14
What's my remedial action?

20:15
Now this time I'm, you know, I have a couple issues.

20:18
I'm going to tell it that the stains on discoloration and there's also a tear or missing.

20:23
So my response selection that I chose here gives me the option is do multiple responses and this one also, I know I have a value associated with it.

20:34
It's a it's a scale.

20:35
And I strongly agree floor covering is to standard.

20:39
I strongly disagree with that.

20:40
It is not to standard and I'm going to select done to complete it.

20:45
Now this is asking me, do you want to submit this inspection?

20:49
So I've answered all the questions.

20:50
I'm I'm ready to complete it.

20:52
I'm going to select yes.

20:54
Now that inspection has dropped off the list and if I go back to my asset, I do not have an inspection listed anymore.

21:04
So that has now dropped off the list and has been depending on what what settings we have submitted as as a customer request.

21:15
Now something to note is, is that one thing that's great about the Go apps is they're, they're built to be fully interoperable with each other.

21:23
So activity that takes place from one app can seamlessly transfer you into another app to, to to execute on it.

21:32
So in this case, I'm going to go over to work management and in this screen work manager, this is my work queue.

21:42
Actually let me queue it up again because it should clear that up.

21:44
So I'm going to go into my work queue and these are the work orders I have assigned.

21:54
And then I can step into one, get the detail about it.

21:58
Notice there's an inspection line item there that I can then select.

22:03
I can select that inspection, select that inspection.

22:19
There we go and it jumps straight into asset management and it goes straight to the inspection.

22:28
In this case, I had already responded to a few of them and so I have some some status that needs to be completed.

22:34
But notice across the top though, I have a back button that says go back to work management.

22:40
So I can easily transfer into asset management and then back to my work order to address other items I have scheduled for me.

22:53
OK, so now let's I'm going to switch this back over and go into AIM now.

23:05
I'm going to go to the work desk, make sure this is refreshed.

23:10
OK, so I'm going to go over into our customer service module and I have some new requests in here.

23:20
So I'm going to go look at these new requests.

23:23
I'm going to reorder it here and notice that inspection that we did has some has some responses to it.

23:36
So I'm going to step into this response and this request has come in with the data information about the request, where it took place, but it also has the inspection associated with it.

23:50
So now this line item is the one that failed because on a fail, this is when the customer requests are generated.

23:57
So I can step right into that line item and see what the condition is on the response.

24:02
So in this case it was a location occupied and had a personal belongings associated with it.

24:11
Or I could go into the inspection itself and see responses to every line item and notice I have on the right hand side the results of each line item and then over in the line items themselves I can go and and find out what the condition was.

24:29
Notice here on this text value, my text value, my voice to text note came over as the reason.

24:40
And same here, look at the custodial services and I have multiple responses on the remedial actions.

24:47
So the information that we drive on the inspection, the the requests and questions we ask on the inspection can really provide some good detail for how to then act on those failed inspection responses in the system.

25:06
You know, but you can also when, when we were out in the field, I didn't, I didn't do an image of it.

25:11
But when you do an inspection, you could take a photo in the field and associate it as a related document.

25:16
Actually, I have a sample here where I did.

25:19
That's a related document on the response line item.

25:23
You can relate images to it if you took one, Yeah.

25:35
Oh, did I close my PowerPoint?

25:42
All right, all right, so that that's using Go from a mobile device, the Go asset management app to execute an inspection.

25:55
Oh, no, you didn't.

25:57
I didn't create one in the field, did I?

25:59
Yeah, that's that's going to remind you of Yep, Yep.

26:03
Sorry about that, folks.

26:07
So one thing that you can also do is create it, create an asset, create an inspection on the go in the field.

26:14
So what I'm going to do is I'm going to back down, I'm going to the inspection screen, go to the inspections by type view and notice in the upper right hand quarter the little + This is how you can generate an inspection in the field from Go asset management.

26:31
So I hit the plus and you have a few options to fill in.

26:35
It's going to want a location.

26:37
So we identify a location.

26:39
In this case, I'm going to pick my location as central.

26:43
I'm going to pick the building I want to go to, and then I'm going to select the the actual room that I want the inspection to occur in.

26:52
I select the type of inspection.

26:54
In this case, I have this type available, but any inspection types you'd have available, you could associate in the field.

27:03
And then the status I want to make it open so it's available.

27:07
Now notice the text box across the top.

27:09
This is where you put some kind of descriptor that's going to show up as the line item for the inspection.

27:14
In this case, I'm in in conference room 266, so I'm just going to give it 266 as my descriptor and that's it.

27:27
So click save and done.

27:31
Now notice before I had 14 inspections, but I completed 1 and now I have a 14 again.

27:36
If I go look at my inspection list and Scroll down, you'll notice across the bottom I have an inspection ID of 266 for the descriptor.

27:45
That's that room.

27:46
And if I step into it, I have the same set of questions as was available in our from our inspection type.

27:53
All right, So this this session, the training sessions all culminate on on Thursday where we'll be covering the the automated business process to automatically create a work order based on the responses to the inspection.

28:25
And again, if you are taking advantage of it, fantastic.

28:28
If you're just joining us, we are offering this training session and the functionality to execute on inspections in the field for use for you guys to be able to hopefully address some of the existing and emergency issues we're dealing with, with cleaning up this coronavirus.

28:49
If you need, if you have not taken advantage of it and you need details about it, contact Keith or Randy.

28:56
And that's it.

28:57
Thanks for attending and following along.

29:01
Thanks, Shane.

29:03
Hey, Kevin, why don't we open it up to some Q&A?

29:09
Yeah, everyone now would be the perfect time.

29:11
If you've got questions, go ahead and use the questions option and go to webinar to submit those.

29:16
I've had a couple come in, so we'll go ahead and start with those.

29:22
The first one is, am I understanding correctly that you do not need a work order to do an inspection?

29:30
That is correct.

29:31
There is no requirement to have a work order, so you can just create an inspection either in AIM or from Go Asset Management.

29:39
There is not a dependency on the work order, but obviously work orders can be leveraged to generate it out.

29:45
So if you need to record your time as well as conduct the inspection, you can use both.

29:49
If all you need to do is conduct the inspection, no work order needed.

29:54
OK, excellent.

29:55
And what is the circle in the upper left hand corner of the Go screen on the very first screen?

30:06
It it's a geofence so that if you wanted to limit the assets down to just the ones that are in proximity of the user, that's what it's allowing you to do.

30:16
So part of the Go asset management setup is as you can set up what's that distance you want it to be 10 meters, 50 meters, a mile, what whatever would be appropriate so that you're kind of limiting it down so that they're doing searches for assets if filter suggests those ones that are that are in proximity to the user.

30:37
Nice, I didn't know that.

30:40
Let's see.

30:42
Next question is, does the inspection allow the user to take a picture at the inspection line item level?

30:50
Yes.

30:52
Shane, if you're sharing your screen still, maybe this would be a good one to point out where that is.

30:56
Yeah, let's go back.

31:00
So let's see.

31:00
Just click on one of those.

31:01
Yeah.

31:02
Perfect.

31:02
Yep.

31:03
Yep.

31:03
So that's the.

31:05
Yeah.

31:05
Go ahead, Shane, I won't.

31:06
You go ahead.

31:07
No, it's so.

31:08
Yeah.

31:08
So if there is, if I go in and I failed this inspection and I answer the questions, yes, I have a remedial action location unavailable for cleaning.

31:16
OK.

31:18
I have my value of location occupied.

31:22
So now I can I'll add a photo and in this case my location.

31:27
And then I hit the plus button on the top to to access the photo and it says take a photo or use something I've already taken a photo of.

31:34
So if you're in there taking, you know, pictures of all the stuff that are in the rooms, you can associate it at this point.

31:40
Or if you just right there actively doing it, you can take a photo and it's like I got somebody in the room.

31:49
So I have the option here at the bottom of the screen to retake it or use my photo.

31:53
I'm going to go ahead and use my photo and I'm going to pick and I could add more photos.

31:58
So you see the little plus button.

31:59
So we could continue to add if necessary.

32:02
This case, I'm case, I'm going to click done and then notice that there is one photo in the gallery associated with this line item.

32:09
And if I click next notice, I have the same opportunity again to add photos.

32:14
And once you get into the the when the inspection is closed, that was that reference I made that you could click on the line item and see any associated, any related documents in the photo would be as one of the related documents.

32:31
Excellent.

32:32
I think a related question here, what's the easiest way to get photographs or notes at the inspection line item to appear on the work order or work order phase?

32:44
That would have to be done with an action code since you're doing it via the inspection the the documents and the notes for being tied to that inspection.

32:53
So we would have to use an action code to push them over to the phase if that's desired functionality.

32:59
It doesn't do that out-of-the-box.

33:05
OK, I'm sorry, we're not using action code anymore.

33:08
Business automation script.

33:10
I'm still, I'm still training myself.

33:12
Those of you that maybe you're sitting on other discussions and things like that, Business process automation and action codes, those are now synonyms.

33:22
So those have been using action code for a long time.

33:25
We know what you mean.

33:26
And I'm still retraining myself to kind of our, our new branding for that.

33:30
It's going to be a tough habit to break.

33:34
And there are some other automated business process code out there too to do PM generation as well, I believe.

33:42
Yeah, we have a lot of them that are off the shelf.

33:44
But in this particular case for, for this custom one where they're wanting to copy photos like that, we don't have one that's out-of-the-box to convert them from inspections to work order phase related documents or notes.

33:54
OK, next question.

34:01
If you create the inspection through the template setup, will it create a work order?

34:07
Oh, it will create a work order.

34:08
So how do you create an inspection without creating a work order if you do not have asset sync?

34:18
Well, I, I'm not sure exactly what's being said there, but I think that what they're trying to get to is, is how do we two things that may be being asked there.

34:28
1 is, is what if I only want inspections and I don't really care about the work orders.

34:34
So one of the things on the PM template that you're always setting up on the PM template is says you're defining what is the status code that it's going to generate in.

34:45
So it will still need to generate a work order, but you can generate it directly into the close status.

34:50
So you don't have a whole swath of work orders out there that you don't plan the charge time to that you then manually have to go in and close out.

35:00
You can actually generate them straight into the close status.

35:04
So that would be 1 tactic that you could use there.

35:09
And then as far as asset sync, it is concerned where we're demonstrating using asset sync so that if you're going to create a lot of essentially locations as assets to be able to leverage the scanning functionality.

35:26
That's what we were suggesting to potentially utilize the action code, excuse me, the asset sync for to facilitate that, that kind of bulk creation of those locations as assets and then to be able to link them to the PM template.

35:42
So hopefully that that answers that question.

35:44
If not, they can provide a clarifying question maybe.

35:49
Yeah, we'll see if there are any additional comments on that.

35:52
Thanks.

35:53
Next question.

35:54
In the meantime, can I add an inspection to an existing work order in the field?

36:02
I don't know the answer to that.

36:03
Let me try that really quickly while we're on here.

36:05
I think you can, but let me just double check and then we can go to the next question.

36:09
I'll come back to that one.

36:11
Actually, that may be the last question right there.

36:15
All right, give me two seconds or Shane, you do it.

36:19
Since you're sharing your screen.

36:21
I'll go back to aim, pull up any or any or create a new work order.

36:35
Use like a problem code, like your sanitized problem code and your just add a phase.

36:59
Just click add now.

37:18
That's all right, Shana, I've already seen the answer to the question.

37:21
OK.

37:22
So I mean, you can pick any one of those, doesn't matter.

37:28
OK, so on this that you'll see that the inspection isn't available there.

37:34
So the reason is is you have to create the inspection 1st and then associate the work order to it.

37:41
So they can be linked after the fact.

37:44
But you would create the work order phase first, then you have to go create the inspection and then you can link the work order to it.

37:51
So go ahead and save this Shane.

37:58
All right, copy that work order number, OK, And now go to asset management and create a new inspection.

38:19
OK, So right over on the right hand side, you don't need to fill anything in on the right hand side.

38:24
See the work order field right there.

38:26
That's then where we can then associate the work order to the inspection after the fact.

38:32
So process would be create the work order phases, then create your inspection, then you can link them together.

38:38
So it doesn't have to be via the PM generation, but it is a manual process.

38:49
Any other questions, Kevin?

38:51
Just had one more come in here.

38:52
So if you use the inspection as a quality control, you create and complete the inspection and then associate it true.

39:04
Repeat that question for me again.

39:06
So if you use the inspection as a quality control, you create and complete the inspection and then associate it.

39:17
No, you can do it at any time.

39:19
So there isn't there isn't a requirement of the timing of that association.

39:27
So I think a more typical situation would be or the use case scenario is, is that you have custodians that are going through cleaning the building.

39:37
They have the work orders to go do that activity.

39:39
And those could be regular work orders or could be standing work orders, PM generate work, whatever, right?

39:43
They're doing the work.

39:45
The compliance piece of it is if you want them to have a lead that's then walking through and spot checking locations, for instance, they would just use the mobile application and they would just create their inspection on the fly.

40:02
That last step that that Shane showed.

40:05
Or you would have a separate PM template that is, that is, that's just for the compliance side of that.

40:15
That potentially doesn't create the work orders because it's just for the lead to go through and walk those spaces so that they have all the inspections created that way.

40:23
All right.

40:24
And then we could use like what Western Washington showed is, is if this is all related to COVID-19, in both cases, we can have the work order and or the PM template associated to a project so that those costs roll up.

40:40
So again, kind of depends on what your specific business process is that you would want to utilize there.

40:48
So we can, we can do it a couple different ways.

40:50
So if there's more clarification needed for a specific use case, we might want to take that question offline.

40:57
So feel free to reach out to me directly, randy.walshaskitworks.com if you need more clarification on that.

41:06
Excellent.

41:07
Thank you.

41:07
And that may be it for questions now.

41:12
So I guess, Andy, any final words?

41:17
Yeah, just as always, you know, we know that these are our new challenges that we're all being faced with and that we're all trying to figure it out, right?

41:27
There isn't already an established playbook.

41:29
There aren't already established best practices.

41:32
We're all trying to to learn.

41:34
I know the Basset Works team is participating in this mini industry round tables as we possibly can get into to hear about how different organizations are are dealing with different facets of the fallout of the pandemic and what the implications of those are so that we can't can try and be as educated as we possibly can.

41:57
We're trying to share as much, much content as we can, things we have in our product, inspirational ways that that you could potentially utilize that.

42:05
So we have a whole kind of COVID-19 Resource Center that link's available on the page, but you can just go to goassetworks.com and there's a link directly on there to get into more of those details associated with that.

42:17
So, so we are your partner in this.

42:20
If you have inspirational ways you're using Assetworks solutions to, to deal with the the challenges that we're faced with, please let us know.

42:28
We would love to be able to share those with the community.

42:31
If there's anything that that you think that we should be sharing, please let us know what we can do to to share that information and get as much of that out there so we can collaborate on this as best we possibly can.

42:46
Then one last thing I would probably close with and and Kevin, sorry if I steal your Thunder here.

42:52
As we're starting to wrap up this session, as many of you know, you know, we were scheduled to be really starting asset world right about now.

43:01
Obviously that's not going to be possible this year as you guys are all well aware, but we still want to get that content out there.

43:07
So we have 11 dot O that that's coming out here.

43:11
You know, it's going to final QA steps, so should be, you know, imminently available and we want to be able to share what's new in there.

43:20
A lot of that type of content that we would normally be sharing as part of Asset World.

43:25
So be looking at, be on the lookout.

43:27
We'll be having those links available in the very near future here for you to start registering for those sessions as well.

43:34
So we're going to continue this kind of educational sharing process that that we've got going on right now carrying over into a lot of that content that we would normally share as part of Asset World.

43:45
So encourage you guys and would love to have your participation in that as we talk about a lot of the the new things that we got come in the product that you can leverage as well.

43:54
So that I, I, I think that's it Kevin, unless you have any last things you want to close with.

44:00
No, thank you for mentioning that.

44:03
And yes, keep your eyes open on e-mail.

44:06
The announcement about the asset world content starting will go out today.

44:11
So you should see an invitation about that today.

44:14
And I think that does it.

44:16
So thanks you guys for sharing again today and thanks everyone for joining us.

44:21
We appreciate you taking the time and we'll see you on the next webinar.

44:24
Have a good day.